

From: [Vierbuchen, John](#)
To: [Devra Karlebach](#)
Cc: [Baracia, James M](#); [Jenkins, Melissa](#)
Subject: RE: Allotment Error
Date: Friday, May 1, 2020 3:50:31 PM

Good afternoon Devra,

Thank you for self-reporting the incident in your email (below) to DOH and for already taking corrective action with your employee. I have read GTI's account of the event and it's clear from the explanation, why a mistake was made and couldn't be immediately corrected. Quote: **"Once the patient left, she (PCS) went to enter his allotment purchase..."** This indicates the transaction wasn't completed in the Registry before the patient left the Dispensary. This is in contradiction to Rise's own: DISR-NJ-POP-001 "Dispensing Protocols" and DISR-NJ-SOP-003 "Dispensing."

A NJMMP Monitoring Report has been completed citing a violation of **N.J.A.C. 8:64-9.1(a)2 Procedures for safely growing and dispensing medicinal marijuana**. However, MMP will update this violation as being in compliance, since you've already taken corrective action and have disciplined the offending employee. (Arabaicasia Rollins)

Finally, patient [REDACTED] will have an 1/8 oz. deduction taken from his next 30-day allotment which begins on May 4, 2020.

Thanks.

John

From: Devra Karlebach [REDACTED]
Sent: Thursday, April 30, 2020 5:06 PM
To: Vierbuchen, John [REDACTED]
Subject: [EXTERNAL] Allotment Error

Hi John,

We have an allotment error. This allotment error is unique compared to the traditional allotment errors we see.

Apparently, PCS's have seen a glitch on the MMP website here and there when pulling up a patient's profile, and have seen one allotment quote when entering the profile, then seeing a different allotment available when going to report the purchase. I haven't been able to verify this issue myself and doesn't excuse the below issue.

[REDACTED]



Error: When the PCS took care of this patient, and stated that when initially entering his MMP profile, she saw he had 3/8's available on his allotment. She sold the patient 3/8's (2 flower, 1 cart). Once the patient left, she went to enter his allotment purchase, and states that all of a sudden the 3/8's it previously stated this patient had available was now showing at 1/4 available (8th less than previously shown).

All PCS' know that both transaction and NJ MMP have to be done PRIOR to handing the patient their purchase. This was a breakdown of process on our end. We just reviewed with the team again on how these two steps must be done prior to handing patients their medicine.

I am making arrangements to go pick up the patients extra 1/8 from the patient tomorrow and will put it in quarantine until we can get you on site to waste it out properly.

Apologies again. This was a breakdown in process. The PCS has been written up.

Best,
Devra

Sent from my Verizon, Samsung Galaxy smartphone

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